



PSC NEWS

Missouri Public Service Commission

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PSC APPROVES SOUTHWESTERN BELL TARIFF WHICH SEEKS TO HELP ICE STORM VICTIMS

Jefferson City (February 5, 2002)---The Missouri Public Service Commission has approved a tariff filed by Southwestern Bell Telephone Company which provides for an emergency promotion to be offered to customers affected by the recent ice storm. According to the tariff, the promotion would waive the installation charge and one month of monthly charges for various call forwarding services.

Southwestern Bell Telephone Company states the promotion will allow customers affected by the ice storm to arrange for calls to be forwarded to another number or an answering service, without incurring an installation fee or charges for the first month of service.

The Commission's order approving the request states: "Approval will allow customers affected by the ice storm and without power at their homes or businesses to forward their calls, without incurring initial costs, to other locations or to answering services."

The tariff is approved for service on and after February 5, 2002.

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Case No. TT-2002-370